Tips for a successful TELEHEALTH VISIT

**Before**

**Assure you have the right tools:**
- A quiet, well-lit area with a reliable internet connection
- A computer, tablet, or smartphone with a camera and microphone (If using your smartphone, install any apps recommended by the health care provider and assure the provider has the most-current number.)
- A notepad and paper or some other way to take notes.
- A thermometer or flashlight so that you can take your child’s temperature and/or look down his or her throat.

**Identify your primary concern and gather the necessary information:**
- A list of your child’s symptoms and current medications (and dosages)
- Your child’s medical history, including details on allergies or chronic health care issues
- Your child’s temperature and weight

**During**

**Your child’s health care provider will need your help with your child’s physical exam. You may be asked to:**
- Hold your phone to your child’s open mouth so the provider can examine his or her throat
- Gently push on your child’s belly as instructed by the provider
- Take your child’s temperature
- Perform other procedures, as requested

**After**

**Following your visit, your health care provider will:**
- Discuss diagnosis and treatment
- Give you follow-up instructions
- Send a prescription (if required)

*If you have questions or concerns after your visit, contact your health care provider’s office.*

This information is provided by Family Voices of Alabama and the Family-to-Family Health Information Center.

To learn more: www.familyvoicesal.org • 877-771-FVOA (3862)